## Site security

Pinoy Booking takes security seriously as do our product and service providers, who all operate their own security policies. We use industry-standard secure sockets layer (SSL) 256-bit encryption technology to ensure that all your personal and transactional information is encrypted before transmission. After signing into Pinoy Booking member site, the HTTPS protocol on your browser shows that you are in a secure area of our site. Our robust security policies and practices apply to both desktop computers and mobile devices, and serve to safeguard your privacy from unauthorised access/improper use and we will continue to implement ever-more secure technology as it becomes available.

## Security of third party sites

We cannot be responsible for the privacy policies and practices of other websites (e.g. some partners may transfer data outside the EEA to overseas call centres). If you access partner sites using links from our website, we strongly recommend that you check their security policy when you visit. Wherever possible we've partnered with sites that show the same commitment to security and also offer SSL encryption throughout their quotation process.

## Password protection

For maximum security, we ask you to choose a password to access your data on our site. In many instances, this password will also access the quotes we find for you on the web. Your password is unique and helps us to protect your personal information. You must keep this password safe and must not disclose it to anyone.

## Direct Authentication

For your convenience, you may get certain emails containing a link that takes you straight into your account. It is important that you keep these emails secure, and do not forward them on to anyone unless you are happy for them to access your personal details. The emails will clearly state if they provide direct access to your account, so please be vigilant when forwarding email on.

## Forgotten your password?

Don't panic. We have a few options for you if you forget your password or you want to change it for any reason. Simply click the forgot password link at the bottom part of the login page. Finally, you can always contact us and we will guide you through the security procedure.

## Be aware

Please note that communications over the Internet are not secure unless they have been encrypted, so think twice before putting sensitive information in an email/webmail. Your communications may route through a number of countries before being delivered - this is the nature of the World Wide Web/Internet. We cannot accept responsibility for any unauthorised access or loss of personal information that is beyond our control.